



AgileLink Software Installation Manual



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V1.0

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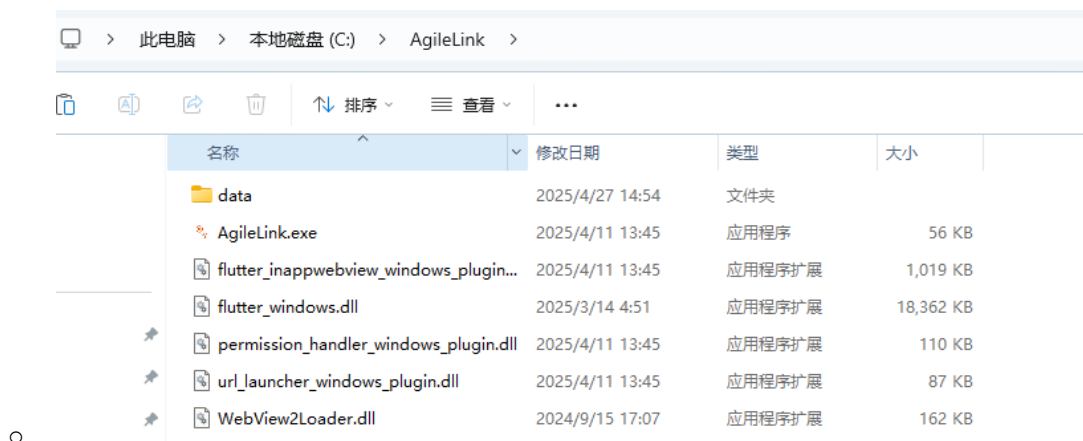
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1 INSTALLATION METHOD

1.1 WINDOWS

1. Download the application files: Obtain the executable file of AgileLink and related dependent files from the file server or the specified download address.
 - Create a target directory (for example: C:\AgileLink).
 - Just extract the downloaded files to the target directory without the need for installation.



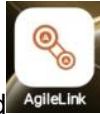
2. Double-click  AgileLink.exe to run the application.



1.2 ANDROID

1. Download the APK file: Obtain the APK file of AgileLink from the file server or the specified download address.
2. Install the APK:
 - Ensure that the "Unknown sources" option on the device is enabled.
 - Locate the downloaded APK file and click to install.

- Complete the installation process according to the prompts.
3. Launch the software:



- Find AgileLink in the application list of the device and click to launch it.

2 FILE INSTALLATION METHOD

2.1 WINDOWS

- **Processor:** Intel Core i5 or higher
- **Memory:** 8GB RAM or higher
- **Storage space:** At least 500MB of available space
- **Display:** Recommended resolution of 1920×1080
- **Network:** Stable Wi-Fi connection

2.2 ANDROID

- **Processor:** 1.5GHz dual-core or higher
- **Memory:** 2GB RAM or higher
- **Storage space:** At least 200MB of available space
- **Display:** Support for 720p or higher resolution
- **Network:** Stable Wi-Fi connection

3 FILE INSTALLATION METHOD

3.1 WINDOWS

- Dell Latitude series
- Lenovo ThinkPad series

3.2 ANDROID

- Lenovo series (Xiaoxin 2022)
- Honor series (Pad 7)
- OPPO series (Air 2)

4 OPERATING SYSTEM ENVIRONMENT FOR SOFTWARE USE

4.1 WINDOWS

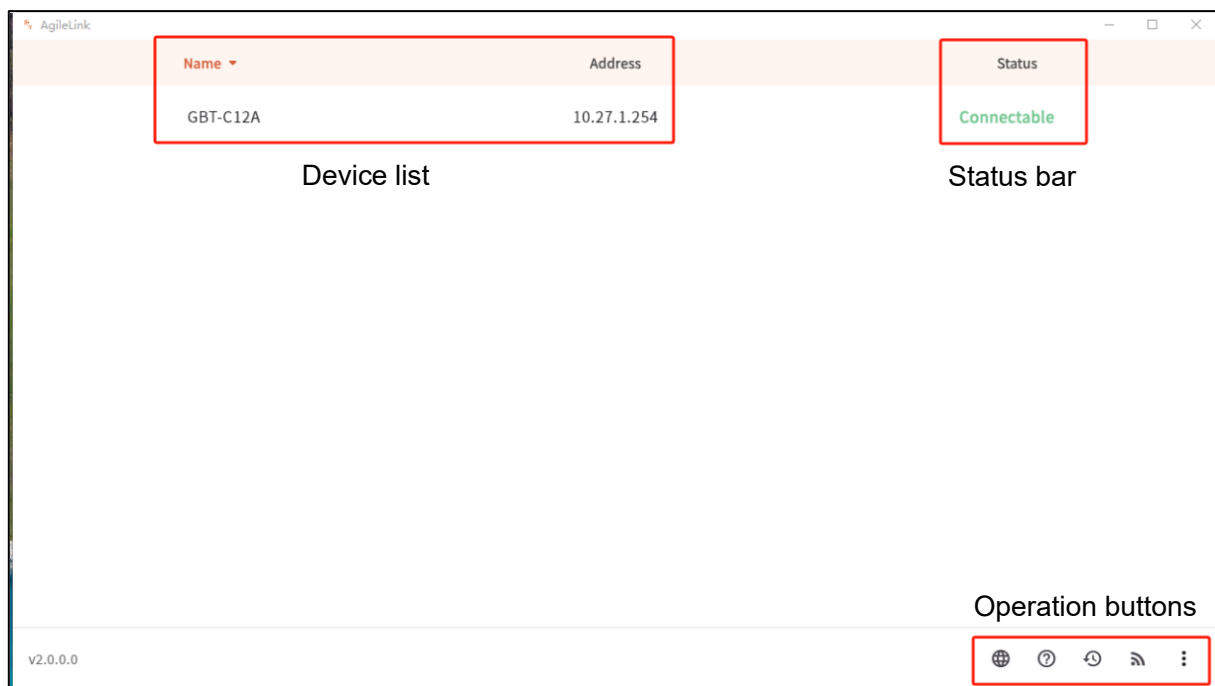
- Windows 10 (64-bit) or higher version
- Windows 11 (64-bit)

4.2 ANDROID

- Android 8.1 (API 27) or higher version

5 THE SOFTWARE INTERFACE

After launching AgileLink, the main interface should display the following content:



- **Device list:** Displays the discovered collaborative robot devices, including the device name, IP address, and connection status.
- **Status bar:** Displays the current application version number and system information.
- **Operation buttons:** Includes function buttons such as language switch, help, history records, manual connection, and log viewing.

6 COMPATIBILITY OF SOFTWARE VERSIONS

6.1 SOFTWARE VERSION (V2.0.0.0)

Compatible historical versions of the robot:

- Collaborative robot software (Copper) version: v7.5.0.0 and above

6.2 COMPATIBILITY INSTRUCTIONS

The compatibility between the AgileLink client and the collaborative robot software (Copper) follows the principle of "forward compatibility", that is, a new version client can connect to an old version robot, but an old version client may not be able to connect to a new version robot.

If you encounter compatibility issues, please try to update the collaborative robot software or contact technical support.

7 COMMON PROBLEMS AND SOLUTIONS

1. Device Not Found

Problem description: The device list is empty or the expected device is not displayed.

Solution:

1. Ensure that the device is turned on and connected to the same wireless hotspot network.
2. Restart the device and the AgileLink client.
3. Check the network or firewall settings of the device.

2. Connection Failed

Problem description: The connection to the device fails when attempting to connect.

Solution:

1. Check whether the device IP address is correct.
2. Ensure that the device is not occupied by other users.
3. Check whether the network connection is normal.
4. Try to manually enter the IP address to connect.

3. WebView Page Loading Failed

Problem description: After connecting to the device, the WebView page cannot be loaded.

Solution:

1. Ensure that the device is correctly connected.
2. Try to refresh the page or reconnect to the device.
3. Check whether the network connection is normal.

4. Log File Download Failed

Problem description: The download of the log file fails when attempting to download it.

Solution:

1. Check whether the storage permission has been granted.
2. Ensure that there is sufficient storage space on the device.
3. Check whether the log directory exists.

8 LOG QUERY METHOD AND DOWNLOAD PATH FOR SOFTWARE ABNORMALITIES

8.1 LOG QUERY METHOD

Windows

- The log files are stored in the C:\Users\AppData\Roaming\Agilebot Co., Ltd\AgileLink\log directory.
- The log files for each day are named after the date (such as 20250415.log).
- You can directly view the log content through the "Log Viewer" function of AgileLink.

Android

- The log files are stored in the /storage/emulated/0/Android/data/com.agilebot.agilelink/files directory.
- The log files for each day are named after the date (such as 20250415.log).
- You can view the log content through the file manager or the "Log Viewer" function of AgileLink.

8.2 LOG DOWNLOAD PATH

Windows

- The log files are stored by default in C:\Users<username>\AppData\Roaming\Agilebot Co.,Ltd\AgileLink\logs.

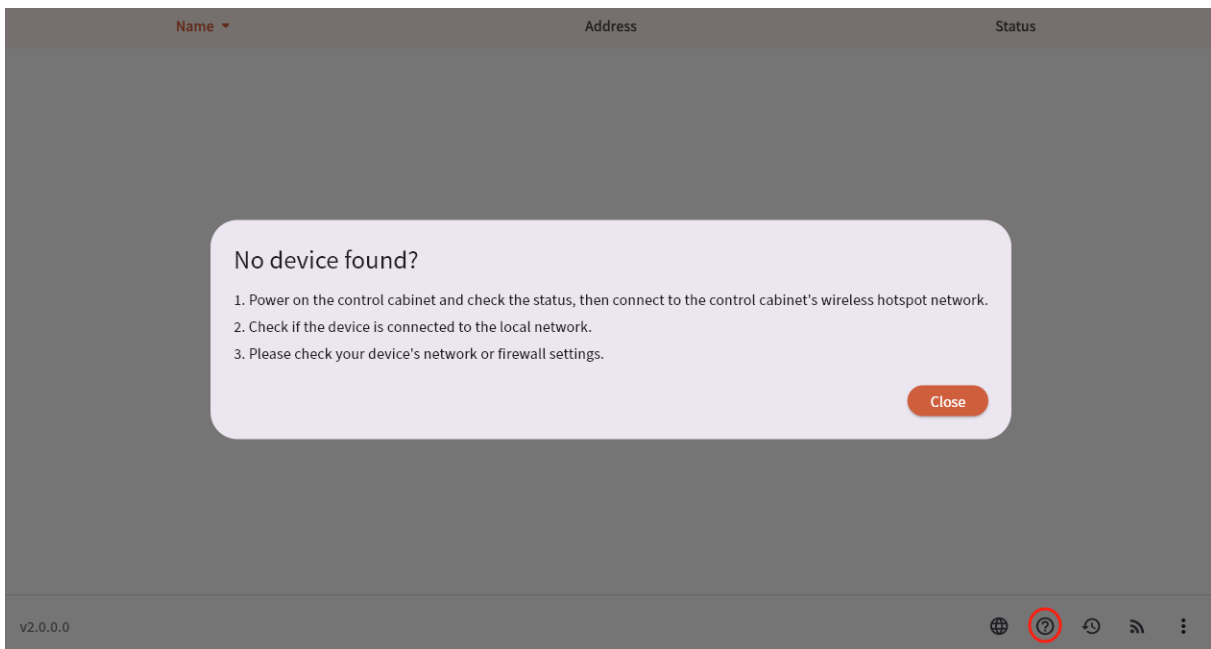
- You can download the log files through the "Log Viewer" function of AgileLink, and the download path is C:\Documents\logs.<date>.zip.
-

Android

- The log files are stored by default in
/storage/emulated/0/Android/data/com.agilebot.agilelink/files.
- You can download the log files through the "Log Viewer" function of AgileLink, and the download path is /storage/emulated/0/Download/logs.<date>.zip.

9 THE HELP PAGE

In the help page of AgileLink, the following tips will be displayed:



- Device not found:
 1. Start the control cabinet and check its status, and connect to the hotspot wireless network of the control cabinet.
 2. Check whether the device has been connected to the local area network.
 3. Please check the network or firewall settings of your device.

10 TECHNICAL SUPPORT

If you encounter any problems, please contact the technical support team.

Contact us

Agilebot Robotics Co., Ltd. (Shanghai Headquarters):

Floor 8, Tower 6, Zhongjian Jinxiu Plaza, No. 50, Lane 308, Xumin Road, Qingpu District, Shanghai

Agilebot Operation and Technical Service Center:

Building 1, No. 338 Jiuye Road, Qingpu District, Shanghai

Service hotline: +86-21-5986 0805

Website: www.sh-agilebot.com